



Providing NHS services



**FREE
DIRECT
DELIVERIES
TO YOUR HOME**

**Prescription Service for
Compression Support Garments**



Daylong
All compression. All day long.

OPENING HOURS

9.00am – 5.00pm Monday to Friday

When Daylong is closed, if you urgently need help or advice, but it is not a life-threatening situation, please contact **NHS** by calling **111**. Information can also be accessed at www.nhs.co.uk



Our range of services

As a specialist National Dispensing Appliance Contractor, we offer a wide range of standard sized and made to measure compression garments.

We dispense NHS prescriptions for compression garments via a Freepost service available nationally.

How we can help you?

Speed:

Our specialist knowledge on compression hosiery and garments allows us to quickly dispense to medical professionals and patients.

Accuracy:

Our customer service team are here to save you time. We have extensive competence with all compression brands and receive regular training on their products.

Choice:

We are able to provide **ALL standard stock sizes and made to measure compression products** from any manufacturer listed within Part IXA of the drug tariff.

Freephone 0800 195 0650

Email: prescriptions@daylong.co.uk



FREEPOST TO:

FREEPOST RTHL-YUAG-GCST, Daylong,
10 Cossall Industrial Estate, Ilkeston, Derbyshire, DE7 5UG.

Other services we provide

Here at Daylong, we are all about helping you find the best product to suit your needs. Our huge range of compression garments that look as good as they perform. We have all kinds of fashionable styles, colours and accessories for women and men. We supply tights, flight socks, below knee stockings, thigh length hosiery as well as maternity tights, sport compression garments and shape wear.

A great choice for everyone

Whether you are choosing by brand, compression, style, colour or price, we have the right product for you – the majority are available through the NHS. Backed by Credenhill, with over 60 years experience working with patients and medical professionals, we supply thousands of people – from single pairs for retail customers to trade orders for healthcare professionals.

Our products are available through our online retailer at www.daylong.co.uk and via our mail order service.

To find out more about the products and services we offer, please call our Customer Care Team on **0800 195 0650**

When we are closed

When Daylong is closed, if you urgently need help or advice, but it is not a life-threatening situation, please contact NHS by calling 111.

NHS Telephone Service. Call: 111

To find out more information about NHS 111 service, please visit NHS 111 page at www.nhs.uk

Disabled customers

Our premises are accessible to wheelchair users. Please contact us before visiting to ensure that we can accommodate your needs.

Comments, suggestions, complaints and compliments

We aim to provide the best possible standard of service and encourage you to give us your opinion. If you have any comments, suggestions, complaints or compliments please speak to a member of our Customer Care Team or write to our Customer Care Team Leader. Daylong is not obliged to serve violent or abusive customers over the telephone or in person.

NHS England Contact Details

Postal Address: NHS England, PO Box 16738, Redditch, B97 9PT
Email: england.contactus@nhs.net

As an NHS contractor, we are compliant with the relevant data protection regulations including GDPR (2018) and the NHS Code of Confidentiality.